

TrustKeeper®



TrustKeeper combines the critical components of information assurance – standards, policy, technical assessment and compliance – into an intuitive solution that is customizable to your needs.

TrustKeeper®: The Trusted Compliance Solution

As the trusted data security partner of tens of thousands of organizations, Trustwave® developed TrustKeeper, a comprehensive compliance management solution, to help organizations cope with the challenges of compliance – especially the management of ongoing validation and maintenance of an organization's data security posture. TrustKeeper combines the critical components of information assurance – standards, policy, technical assessment and compliance – into a secure, intuitive, Web-based solution that users can modify to their particular needs. Through TrustKeeper, your organization can complete compliance questionnaires, undergo periodic vulnerability scans and receive multi-level reports to aid in technical remediation or present to management and auditors for compliance validation.

Proven. Tested. Easy.

TrustKeeper examines your network infrastructure and security policies and practices to identify areas of potential risk and exposure. At its core, TrustKeeper features a multi-tiered questionnaire and an adaptive, proprietary vulnerability scanning engine that tests for more than 5,000 network, operating system, and application vulnerabilities. The vulnerability scanner's adaptive capability allows it to discover and apply information about your network environment to the scans, thus identifying fewer false vulnerabilities, or "false positives," than other commercial scanning engines. The state-of-the-art components of TrustKeeper help you manage your data security and compliance needs to ensure that your organization's critical business information is protected according to regulatory and industry standards.

When you choose TrustKeeper, you improve customer confidence in your organization and reduce your exposure to fines and penalties issued by industry and regulatory bodies. In addition, you benefit from a multitude of TrustKeeper features including:

- Automated, ongoing assessments to ensure continued compliance
- Specific recommendations to address security vulnerabilities and achieve compliance quickly
- Online compliance reports that detail compliance status and prioritize vulnerabilities and policy weaknesses
- 24x7x365, integrated, multi-lingual customer support via Web, e-mail or telephone
- Document locker for secure storage and delivery of information such as the Report on Compliance (ROC) or security policies and procedures documentation

About Trustwave

Trustwave is a leading, global provider of information security and compliance management solutions to large and small businesses and the public sector. Trustwave offers and supports SSL certificates, proprietary security appliances, managed security services and compliance management solutions to help organizations simplify, accelerate and validate their compliance with industry standards and regulations such as PCI DSS, HIPAA, SAS-70, GLBA and ISO 27002 (formerly 17799) among others. Trustwave's clients include financial institutions, large and small retailers, global electronic exchanges, educational institutions, business service firms and government agencies. Trustwave is headquartered in Chicago with offices throughout North America, South America, Europe, the Middle East, Africa, Asia and Australia.

www.trustwave.com 1-888-878-7817



What type of organization benefits from using TrustKeeper?

We designed TrustKeeper to serve end-users that need to validate compliance (such as merchants) and sponsors that need to manage the compliance of large populations of merchants, partners or subordinate units to reduce their inherited risk (such as acquiring banks, enterprises or government agencies).

It's easy for your organization to begin enjoying the advantages of TrustKeeper. Call a Trustwave representative at 1-888-878-7817 or enroll online at www.trustkeeper.net. Once enrolled, you gain immediate access to the secure TrustKeeper Web portal for completing compliance questionnaires, scheduling vulnerability scans, reviewing compliance reports and monitoring compliance status.

End-users

Trustwave defines end-users as organizations that need to validate compliance with industry or regulatory standards (for example, in the payment card industry end-users include merchants and service providers). End-users begin their steps toward compliance by:

- Registering at www.trustkeeper.net
- Completing an appropriate compliance questionnaire that satisfies the security requirements of the target standard or regulation (e.g., PCI DSS)
- Scheduling a compliance scan and addressing vulnerabilities on an ongoing basis
- Receiving a full report on compliance status including remediation recommendations

Features

- Easy "submit-and-save" questionnaire
- Flexible scan scheduling
- Automated scans and self-directed set-up
- E-mail notification of scanning activity
- Summary reports
- Remediation recommendations
- 24x7x365, multi-lingual support
- Will not disrupt an e-commerce environment
- User-friendly, intuitive interface
- Document locker for secure storage and delivery of information

Benefits

- Reduces exposure to fines
- Enhances security posture
- Increases customer confidence
- Protects your business, brand and reputation

Sponsors

Trustwave defines sponsors as organizations that need to manage compliance for a population of clients, partners or subordinate units (for example, in the payment card industry sponsors include acquirers, independent sales organizations, service providers, processors, hosting companies and payment gateways). Sponsors use TrustKeeper to institute a compliance program by:

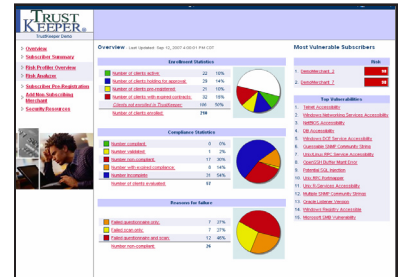
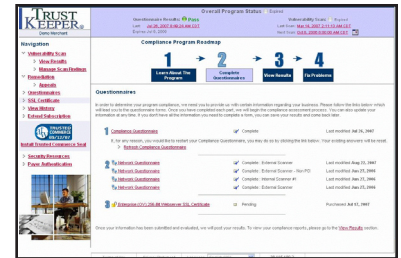
- Configuring specific compliance programs for their clients, partners or subordinate units through the Web portal
- Using TrustKeeper's Sponsor View to identify who has enrolled, their compliance status and their progress in the compliance process

Features

- Data sorting capabilities
- Identification of most common vulnerabilities
- Identification of most vulnerable accounts
- Summary reports including aggregated data from across your portfolio
- 24x7x365, multi-lingual support
- Co-branding of online portal
- Marketing support for internal and external communications
- Additional audit services
- Access to TrustMinderSM, a Web-content monitoring tool

Benefits

- Reduces cost and time spent managing an equivalent full-time compliance program
- Mitigates risk
- Provides compliance control
- Protects your business, brand and reputation



Fulfill All Compliance Needs with a Single Solution

TrustKeeper assesses compliance for a variety of regulations including:

- Payment Card Industry Data Security Standard (PCI DSS)
- Health Insurance Portability and Accountability Act (HIPAA)
- Sarbanes-Oxley (SOX) Act
- Gramm-Leach-Bliley Act (GLBA)
- Federal Information Security Management Act (FISMA)
- Statement on Auditing Standards Number 70 (SAS-70)
- International Organization for Standardization requirements for information security management systems (ISO 27002, formerly 17799)

Superior Customer Support

Trustwave provides comprehensive online support including in-screen explanatory self-help options and a continuously updated FAQ database. E-mail and phone support are also available as users progress through the validation steps. The TrustKeeper compliance report also provides recommendations throughout the process should your network environment require remediation. To help in remediation, Trustwave also offers managed security and forensics services.

To learn more about TrustKeeper, please contact us toll-free at 1-888-878-7817 or by e-mail at info@trustwave.com.

